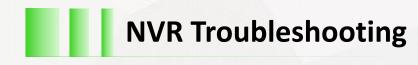


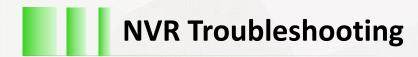
NVR Troubleshooting





there's no video sometime

- 1. Check the network to see if there has IP conflict, whether there is packet loss.
- 2. disable plug and play function



Added IPC is not online

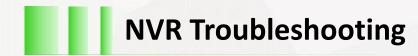
- 1. Make sure the IPC is on power and the network is OK.
- 2. Check IPC, user name, password.
- 3. Check bandwidth in of NVR,

and the sum bit rate of IPC must less than bandwidth in of NVR.



Live View is black.

- 1. If ipc is H.265 and NVR is H.264, Live View will be black.
- 2. Check the resolution of all IPCs; maybe NVR don't support it.
- 4. To check if it's a network problem .



NVR UI run slowly

- 1. Network problems: check if there is IP conflict or MAC conflict.
- 2. Hard disk problems: change another SATA port.

make SMART detection of hard disk, if show"disk problems", need to replace the hard disk.